

Southern California Dairy Industry Security Fund

Administered By: Benefit Programs Administration
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www.scdairyfund.org

To: Participants of the Southern California Dairy Industry Security Fund
From: Administrative Office
Re: Participant Portal
Date: December 2014

We would like to remind you of the availability of a Participant Portal through which you can access information regarding your eligibility and benefits with the Southern California Dairy Industry Security Fund.

Advantages of Using the Participant Portal

Through the portal, you will be able to verify your current eligibility for benefits, as well as check on the status of a claim if you are in the Fund's Fee for Service medical plan. Information regarding the coverage for your dependent children can also be viewed through the participant portal. Due to privacy regulations, you will not be able to access information on your spouse or adult dependent children. This information is only available to them by calling the Fund's Administrative Office at (562)463-5033, or (866)481-5841.

How to Get Started

To access the Participant Portal, go to <http://member.bpabenefits.com> This is a secure website developed to protect your information from improper access. You will need to log on to that site and create a password. Click 'Register New User'. You will be asked to provide the following information:

- Valid e-mail address
- Password
- Participant Name
- Social Security Number
- Birth Date
- Zip Code

This information will be used to identify and confirm your ability to access the information being held in our system. Once you have created your user identification and password, you will be able to view your current eligibility status, verify what plan(s) you are enrolled in, confirm dependent eligibility, and check on the status of a claim for Fee for Service medical plan participants.

The participant portal will also have a link to the Southern California Dairy Industry Security Fund's website. On the website, you can access the Fund's Summary Plan Description as well as view important notices that affect your health and welfare benefits. You can also download forms on the website to make changes in your plan selection, dependent enrollment, or to report a change of address.

We hope you find the information provided on the website helpful. If you have any questions or problems, please contact the administrative office at (562)463-5033.